



# LEGAL INFORMATION

## Disclaimer • Privacy Policy • Terms & Conditions

**Effective Date: APRIL 1, 2024**

This document applies to the website [www.assistmove.com](http://www.assistmove.com), social media pages, and services provided by **Assist Move**.

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### 1. DISCLAIMER

Assist Move provides coordination and support services related to senior care transitions, including home sales, move coordination, and placement support. Assist Move is **not** a medical provider, legal advisor, financial advisor, or licensed healthcare facility.

Information provided on this website or through communication with Assist Move is for **general informational purposes only** and should not be considered medical, legal, or financial advice. Decisions regarding medical care, placement, legal matters, or finances should be made in consultation with licensed professionals.

Assist Move does not guarantee outcomes related to care placement, home value, timelines, or availability of services. All services are provided based on individual circumstances and partner availability.

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### 2. PRIVACY POLICY

Assist Move respects your privacy and is committed to protecting the personal information you share with us.

#### Information We Collect

We may collect personal information you voluntarily provide, including:

- Name
- Phone number
- Email address
- Information shared through contact forms or direct communication



We do not knowingly collect information from children.

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## How We Use Information

Information collected may be used to:

- Respond to inquiries
- Discuss potential services
- Coordinate transitions and next steps
- Improve our website and communication

We do **not** sell or rent personal information.

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## Sharing of Information

Information may be shared only when necessary to coordinate services with trusted partners involved in a senior's transition or to comply with legal requirements.

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## Data Security

We take reasonable measures to protect personal information; however, no online transmission is completely secure.

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## Cookies & Analytics

Our website may use basic cookies or analytics tools to improve functionality. These do not collect personal information unless you choose to provide it.

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## Your Choices

You may request access to, correction of, or deletion of your information by contacting Assist Move.



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## 3. TERMS & CONDITIONS

By using this website or contacting Assist Move, you agree to the following terms.

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### **Use of Website**

This website is intended for informational purposes only. Unauthorized use, copying, or distribution of content is prohibited.

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### **No Client Relationship Until Agreement**

Contacting Assist Move does not establish a client relationship or obligation. Services are provided only after mutual agreement.

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### **Third-Party Services**

Assist Move may coordinate with third-party partners. Assist Move is not responsible for the actions, services, or outcomes of third-party providers.

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### **Limitation of Liability**

Assist Move is not liable for damages arising from the use of this website or services, including delays, omissions, or reliance on information provided.

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### **Changes to These Terms**

Assist Move reserves the right to update this document at any time. Updates will be posted with a revised effective date.

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## Contact Information

### Assist Move

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